

Kruger® Rangehood Limited Lifetime Warranty

Kruger® Rangehood Limited Lifetime Warranty provides assurances to the consumer that the Kruger® Rangehood is free from defective manufacturing and workmanship for the lifetime of the product, which is a duration of one (1) year. Homeowners must claim any and all manufacturing and workmanship defects within the first year of installation.

Kruger® Rangehood Limited Warranty reserves the right to either provide credit, parts, or a replacement. It is under Kruger®'s discretion to issue a full product replacement or a replacement part if the product in question is eligible for the warranty. **In the case that a replacement is necessary, the homeowner will only receive a replacement of the same value or of the same model.**

Kruger® is not responsible for any costs associated with the replacement or return of the Kruger® product and is not responsible for any costs or damages associated with the installation or removal of the Kruger® Rangehood including the replacement of parts.

Kruger® Rangehood Limited Warranty coverage excludes: *a) damages and problems originating from improper installation, b) finish reduction, c) scratching and staining, d) damage from chemical cleaners, e) damage from abrasive cleaners, f) damage from atmospheric and environmental conditions, g) damage to material from external force i) other external damages not listed here.*

Any damage, incidents or maintenance associated with the Rangehood will not be the responsibility of Kruger®. This includes but is not limited to, *normal maintenance and service, Any normal wear and tear on mechanical and/or movable and/or removable parts, including tracks, ball bearings, and extensions, water stains, cabinet damage, appliance damage, or accidents resulting in physical harm.*

The liability of Kruger® only covers the Kruger® Rangehood and shall not exceed the purchase price of the product. **Kruger® Rangehoods are only warrantable for home use only, any commercial usage voids the warranty. The warranty of Kruger® is voided if damages are caused by the following: environmental disasters (fire, earthquakes, floods, storms) misuse, abuse, and any other external causes not listed here. Any damages, harm, or legal building code compliance resulting outside the physical Rangehood are the responsibilities of the homeowner and installers.**

Installations that are not done by a licensed trade professional are not the responsibility of Kruger® and the warranty would then be voided. All installations are to be tested before use by the installer.

To be eligible for the Kruger® Rangehood Limited Warranty, The Rangehood must be in its original installation position, if the Kruger® Rangehood has been relocated in any way,

the warranty will be voided. Relocation of the Kruger® Rangehood includes the installation of the Rangehood to a different location in the home, in a new home, in its originating location after a home is rebuilt, or if the Rangehood was used for commercial use.

To qualify for Kruger® Rangehood Limited Warranty, the homeowner must provide the following:

- Proof of Authenticity of the Rangehood
- Proof of Original Installation Date. Documents acceptable for proof can include the following:
 - Original Receipt from the Origin of Purchase
 - Packing Slip
 - Invoice from Plumber or Supplier.

To prove the product in question is a Kruger® Rangehood, the homeowner **must provide pictures of the Rangehood in its entirety and a picture of the Kruger® Logo.** The picture of the whole Rangehood must be clear and identifiable as Kruger® Rangehood. The picture of the logo must clearly show the logo, **pictures that are distorted or doctored by software will not be accepted.**

To claim a Kruger® Rangehood Limited Warranty please fill out the form [here](#)
Or
Email us at support@lifewithpearl.com